

TACOMA, WASHINGTON  
(253) 341-2661  
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# KAITLIN HILTON

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## PROFESSIONAL SUMMARY

Hardworking team member bringing five years' experience meeting customers' needs. Skilled in listening to customers, offering empathy, enthusiasm, and reliability for satisfaction.

## SKILLS

Attention to detail, quality assurance, hospitality service expertise, self-direction, strong communicator, and public relations.

## EXPERIENCE

### **Amazon.com, DuPont WA** – *Warehouse Worker*

MAY 2025 – CURRENT

- Accurately completed orders through scanning and packing.
- Worked efficiently with a team to deliver products on-time.
- Consistently met or exceeded daily production goals.
- Organized and sorted workstation to effectively complete product packing.
- Appropriately handled a fast-paced warehouse environment.

### **Domino's Pizza, Tacoma WA** – *Delivery Driver*

MAY 2024 – JUNE 2024

- Managed my time to effectively plan routes to deliver orders to customers while maintaining a positive attitude.
- Maintained cash handling safety as well as the laws of the road whilst driving.
- Problem-solved customer complaints and traffic on the road.
- Accurately handled cash throughout the shift.

## **Metro Parks Point Defiance Zoo & Aquarium, Tacoma WA** – *Visitor Services Cashier*

DECEMBER 2023 – JANUARY 2024

- Accurately operated and ran a carousel and point of sale machine.
- Greeted and assisted guests with scanning their tickets.
- Worked independently while maintaining strong communication with team members.

## **Tacoma Yacht Club, Tacoma WA** – *Dishwasher*

AUGUST 2022 – APRIL 2023

- Praised for cleanliness and attention to detail by manager and coworkers.
- Communicated with manager and coworkers to maintain smooth operation.
- Accepted responsibility to manage my time.

## **EDUCATION**

### **Pierce College, Washington**

– *New Media and Digital Design*

JANUARY 2024 – EXPECTED GRADUATION DECEMBER 2025, LAKEWOOD

– *UX/UI Design Certificate, Dual Degree*

JANUARY 2024 – EXPECTED GRADUATION DECEMBER 2025, LAKEWOOD

## **AWARDS**

- ★ Segal AmeriCorps Award & Certificate of Appreciation 2017 – 2018  
Washington Conservation Corps Tacoma
- ★ Segal AmeriCorps Award & Certificate of Appreciation 2016 – 2016  
Northwest Youth Corps Mount Rainier
- ★ Certificate of Completion NYC Wonderland Trail Crew 2016
- ★ Certificate of Completion Backcountry Work and Travel Experience 2016
- ★ Certificate of Completion Trail Skills Training 2016
- ★ Fred Meyer Excellence Award All Star Certificate of Merit 2015
- ★ Presidential Academic Award 2009